

Important Precautions for COVID-19 Coronavirus

We want our customers to know what steps we are taking to safeguard against the potential spread of COVID-19 coronavirus.

Our business is primarily service-oriented – requiring in-person contact – especially with regard to jewelry and watch repair. In order to keep a clean environment, we are taking the following steps in handling your repair:

- Using trays, tweezers and ziploc bags for item intake in order to handle as little as possible
- Cleaning items in solution and wiping or spraying with disinfectant before and after repair
- Placing items in separate ziploc bags after cleaning/disinfecting upon job completion

In addition, we are greatly increasing our frequency of disinfecting glass countertops and other surfaces such as door handles. We will continue to provide hand sanitizer for your protection.

Small businesses like ours and many others on the Main-Dempster Mile rely on your business. While we have weathered several economic storms over our 84-year existence, as a traditional “brick-and-mortar” store we still need customers like you to weather this one.

We hope that our precautions and diligence will ease any worry you might have in visiting our store, however we are also offering additional ways in which you can still shop or have items repaired:

- **Arrange to drive up and drop off repairs.** Call us at 847-864-9660 or email help@viragjewelers.com to arrange a date/time and drop-off point. We will call, text or email with an estimate, make your repair and mail the item(s) back to you. You may pay for the repair plus the true cost of shipping (and insurance if needed) via credit card over the phone or via PayPal. We can also arrange a date/time for curbside pickup if you'd like to save on shipping costs.
- **If you already have a repair with us and would like it shipped to you,** please contact us at 847-864-9660 or help@viragjewelers.com to arrange for payment. Again, we can arrange a date/time for curbside pickup if you'd like to save on shipping costs.
- **Request a personalized shopping experience.** Email us at help@viragjewelers.com and we will assist you in finding options based on your budget and specifications via email.
- **Purchase items online from our largest jewelry manufacturer** at virag.jewelersshowcase.com – we can have items drop-shipped directly to you with a 30-day return policy (customized orders are non-returnable). From the website, shop as you would online and place item(s) in the cart/shopping bag. View the cart, click Submit Inquiry and fill out your contact information. We will contact you to confirm the order, collect payment and have it shipped directly to you.

Most importantly, if you or family members feel ill, please hold off on repairs until you are well.

Thank you for your patronage and continued support.

The Virag Family

 **VIRAG JEWELERS**
703 Main Street • 847-864-9660

Family-owned and operated in Evanston for over 80 years!

viragjewelers.com  

Store hours: Tuesday, Wednesday, Friday 10 am - 5:30 pm • Thursday 10 am - 7 pm • Saturday 10 am - 5 pm • Closed Sunday-Monday